

Knowledge Management Constructs in Manufacturing Organisations: Importance versus Practice

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Abstract

Stemming from the COVID-19 pandemic, knowledge management (KM) which involves a range of activities to manage knowledge resources with the support of information technology has gained the attention from many organisations. Many previous studies concentrating on KM have been carried out by researchers and practitioners. However, there is lack of empirical studies on investigating its status quo in the organizations, especially in manufacturing sector. Thus, an exploratory KM survey has been conducted in Malaysia's manufacturing industry. The perception of importance and extent of practice of a set of KM constructs among manufacturing organisations were investigated and the important findings obtained from the survey were highlighted. It is hoped that the survey results will give valuable insights to help practitioners in strategizing their KM efforts effectively and serve as a guideline for further research and development.

Keywords: *Knowledge Management, Manufacturing Organisations, Importance, Practice*
